



## Frequently Asked Questions

**What is the Egg made from?** The Egg is made from a soft solid timber. Using a soft timber amplifies the acoustic value inside the Egg. The exterior and interior is painted using a “No VOC” paint. Paints with no VOCs have no volatile organic compounds in them.

**What type of lighting is used?** The Egg uses mercury free LED lights.

**What is the size of the Egg with the door open?** With the door open, the Egg is 11’ x 11’ x 7’ (335cm x 335cm x 213cm). The suggested room size to hold the Egg is a minimum 12’ x 14’ (3.66m x 4.2m). A 14’ x 14’ (4.2m x 4.2m) is recommended as preferable.

**Does the Egg chamber have ventilation?** Yes, the Egg has ventilation around the door frame but the Egg needs to be in a temperature-controlled room with a HEPA filter (air purifier).

**How do you keep the Egg at a comfortable temperature inside the chamber?** It is encouraged that all the rooms the Eggs are occupied in are temperature controlled with heat and air. This is to keep the Egg at an ambient temperature.

**How do you clean and cleanse the Egg?** The sacred geometric egg shape is energetically self-cleaning. The arm rests need to be cleaned after each session as well as changing the sheets/towels on the chair. In each room we suggest to run an air purifier. Occasionally you may wish to use smudge (such as burning white sage) when needed.

**What is the warranty on the Harmonic Egg?** The Egg has a 1-year warranty. The timber structure of the Egg is sturdy and has high quality electronics. The electronics and lights also have warranties which are longer than a year.



**What if something needs to be fixed with the Egg after the warranty has expired.** If a technical or structural issue was to arise, we would have the manufacturing team come out or help instruct a qualified tradesman in the purchaser's area to amend the problem. This is subject to fees, depending on the issue, after the warranty has expired.

**Suggested Tools to help you learn more!**

- Website – [www.harmonicegg.com](http://www.harmonicegg.com)
- YouTube Search – Subscribe to the Harmonic Egg Channel
- Gail's Book – *Unlocking the Ancient Secrets of Healing* – This is a fascinating book about Gail's journey and how the Egg came about. The book also has plenty of science-based information about sound, light and color therapy, as well as plenty of information, examples and testimonials regarding the amazing benefits of the Harmonic Egg. You are welcome to purchase the book from her website: <https://harmonicegg.com/energy-healing-tools-store/>



## INSTALLATION & TRAINING

**Who completes the installation and training?** USA deliveries use POD to deliver the Egg to your location. A team arrives a day after the POD arrives to assemble the Harmonic Egg in the agreed upon room.

**What is involved in assembling the Egg?** Our team arrives and assembles the Harmonic Egg in the agreed upon room. Clean-up is included and once training is complete you can start serving clients.

**How do we get the Egg into the building?** Each part of the Egg is available to fit through a standard doorway and inside a lift. Each part of the Egg is relatively light weight for two people to carry.

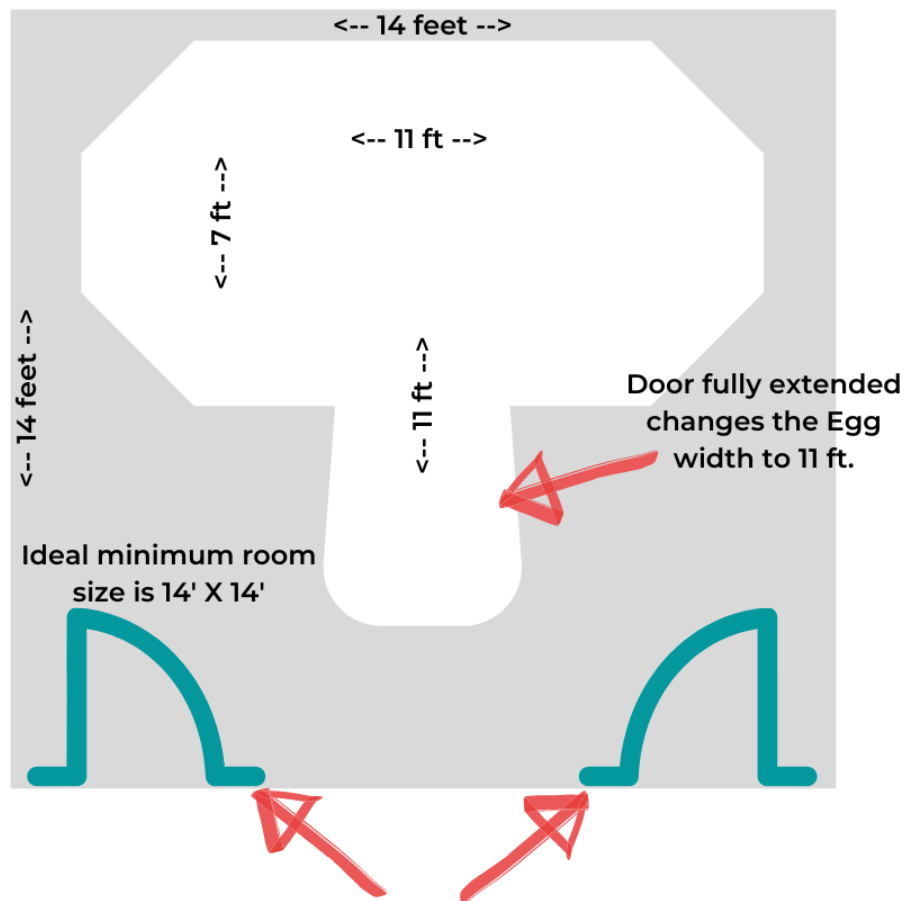
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**What do you get as part of the training?** The Harmonic Egg comes with a detailed and informative manual, which is like the “bible” for the Harmonic Egg. The practitioner/owner will be trained on how to use the manual including how to deal with certain situations and clients. There is also a guide to help set up your own business and marketing (if you haven't already), as well as a list of twenty recommended books which Gail highly suggests all practitioners read. We will also have some images and wording available to help with marketing the Harmonic Egg. Once training is complete you will be ready to service your own clients.

**Do you need previous training in the health and wellness industry?** You don't need any initial training in the wellness industry to be a Harmonic Egg practitioner. Knowledge is certainly helpful though, and you can start by learning what is in the required reading. The beauty of the Harmonic Egg is that it does the work based on the music and color settings which the practitioner will enter

first based on what the client has been experiencing. This is clearly set out in the manual, so there is no guess work.

**Do we get ongoing support?** Yes, we will be available for support and we are always here to assist with any questions. There will also be owner calls (which will be recorded). If you are unable to make the calls due to the time of day they are held, you will have access to these recordings. A private Facebook page for all owners will also be available to join.



Doors should be aligned to avoid being in front of the Egg door opening